



The CommLaw Group

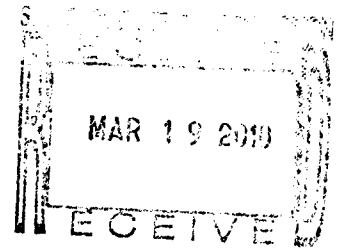
HELEIN & MARASHLIAN, LLC
1420 Spring Hill Road, Suite 205
McLean, Virginia 22102

Telephone: (703) 714-1300
Facsimile: (703) 714-1330
E-mail: mail@CommLawGroup.com

March 16, 2010

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210



RE: UCN, Inc.
South Carolina Public Service Commission
CLEC Quarterly Service Quality Report
For the Period Ended March 31, 2010

To Whom It May Concern:

Enclosed please find the South Carolina Public Service Commission CLEC Quarterly Service Quality Report for the period ended March 31, 2010, filed on behalf of UCN, Inc. UCN does not currently provide local service in the state of South Carolina and therefore has no troubles or outages to report.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@commllawgroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet
The Compliance Group
Consultant
Telephone: (303) 663-0102
Email: mtr@commllawgroup.com
Website: www.CommLawGroup.com

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME UCN, Inc.
QUARTER / YEAR First Quarter / 2010

Month:	<u>January</u>	<u>February</u>	<u>March</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: UCN currently has no trouble reports.

Person Making Report / Contact Information: Meghan Ruwet, Telephone (303) 663-0102,
mtr@commlawgroup.com
